

ORIGINAL



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Most of my neighbors use their cabins only on weekends. There are only a few year round residents in the entire development.

DOCKET CONTROL

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RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

For ILX to request such a large rate increase is outrageous. To my knowledge there have been no improvements made to this service in all this time. There have been times over the years when the spring that supplies our water has gone dry. If ILX gave Diamond Resorts the water storage tank what are the residents to do if we have no water storage tank to supply water if this occurs?

I understand that the base charge of \$41.75 per month is considerably higher than the surrounding water companies. In addition, asking for a surcharge of \$17.50 for each 1,000 gallons over 5,000 is much too high. This could average near \$100.00 per month during the summer if you used your property!

A modest increase would allow a much needed upgrade to the system. Considering that there are so few year round residents, why is it necessary to even read the meters more than once or twice during the winter? This could be a cost saving to the company. I'm planning on attending the meeting on November 3 and hope the Commission will provide additional information for the homeowners.

Sincerely,

Ethel E. Criss

Payson, AZ 8
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 10/21/2010

Opinion No. 2010 - 90436
